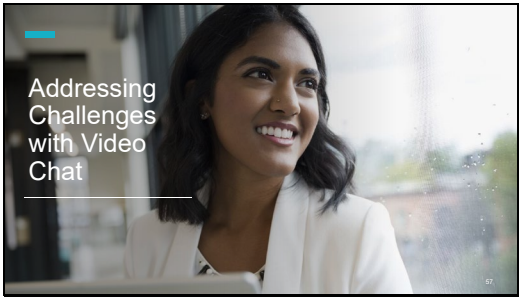


Providing Individual Counseling via Video Chat

Create Your Own Phrases
Training Worksheet



Creating your Own Phrases

Instructions: For each of the issues below that may come up during a video chat, write a phrase or two that you might use in that circumstance.

Slide	Challenge
	<p>Participant is talking excessively:</p> <p>Participant is not talking enough:</p>
	<p>Background noise is making it hard to hear the participant:</p>
	<p>Participant seems like they are in a hurry:</p>
	<p>Participant won't use their webcam:</p>
	<p>Participant is driving while on the call:</p>

Created in partnership with the UC Davis Human Lactation Center

This institution is an equal opportunity provider.
Washington WIC doesn't discriminate.