

Your logo or  
company name  
here.

# News Release

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**For Immediate Release:** <DATE>

**Contact:** Water purveyor/system contact name and telephone number

**<Water System> announces boil water advisory for all customers in <area>**

**CITY NAME** – The <SYSTEM NAME> is advising all water customers to boil their drinking water after recent samples showed the presence of *E. coli*. The Washington State Department of Health (DOH) has been notified and <SYSTEM NAME> is working closely with the Office of Drinking Water to find the source of contamination and fix the problem, which may include disinfecting the system. The boil water advisory will remain in effect until further notice.

(Sample quote) “We are doing all we can to eliminate the bacteria from the water system. Safe and reliable drinking water is critical to good health and responding to this kind of emergency is our highest priority,” said <System spokesperson>.

<NUMBER or NO> illnesses related to the community’s drinking water have been reported. To correct the problem <WHAT IS BEING DONE> (e.g. Chlorine was applied to the entire system on DATE.)

The boil water advisory includes several precautionary steps for customers. These include using purchased bottled water or boiled water for drinking, brushing teeth, dishwashing, preparing food, and making ice. Water should come to a roiling boil for one minute, then cool to an appropriate temperature before using.

The advisory will remain in effect until <SYSTEM NAME> and DOH are confident the water is safe. When satisfactory results are reported, customers will be notified that the advisory has been lifted.

If you have questions, please call us at <TELEPHONE NUMBER>.

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